Why Veterinary Practice Culture Is So Important

1. Culture can be the cause of losing or, retaining talented people.

2. Culture bonds us together and gives us an identity and purpose.

3. It shapes our behaviours and values. It's the way 'we do things' around here.

4. It is strongly linked to impacting morale, attitudes, wellbeing and performance.

5. Culture is linked to how we feel and impacts our ability to be motivated at work.

6. People want to fit in and conform to the norms around them. Culture impacts what we do as a team.

7. It influences how we treat patients, clients and each other and, how well we do our jobs.

8. To be able to continuously learn and improve the right culture is needed to encourage us all.

9. The type of culture in place can impact being able to identify and learn from errors and mistakes.

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