



FULL POWER UTILITIES LTD. UK.

www.fullpowerutilities.com

Gas and Electricity.

'We started to use FPU after seeing an article in the SPVS journal. They've been great to deal with ... **Debbie Glass, Lancaster Veterinary Centre Ltd.**

'Full Power have access to some companies I would not necessarily have been aware of ... the service is well organised and fluent.' **Jane Jakes, Mill House Veterinary Surgery & Hospital.**

'They have saved our company in excess of £10,000 per annum, I am sure we would not have achieved these savings without their help. I recommend their services' **Chris Gudge, The Highcroft Veterinary Group**

Full Power Utilities is a full service commercial utilities broker, meaning that, unlike most brokers, we have *direct access* to every supplier, reaching suppliers you would not reach and getting prices you would not get. We do not charge the client anything at all, as the supplier pays us a commission for having the chance to quote ... but they must offer the best price for you through us or we will not give them your business. All paperwork and switching is done for you by FPU and we track the entire life of your contract.

1. Advice to members; In the last year some suppliers have begun quoting prices that do not include the government taxes called R.O. and F.I.T. They used to include them automatically, but are now doing this to make their quotes seem artificially low and the client only finds out once the first bill comes in. FPU obviously knows which suppliers include what, but you may not, so please be aware.

2. Advice to members; In the last 6 months, some suppliers have committed to abandoning the practice of 'rolling' clients from one contract directly into a 12 month extension when the client fails to give correct termination notice. GOOD NEWS! The bad news is that clients will move onto expensive 'Evergreen' out-of-contract rates for what could be months. Please be aware.

For SPVS members. When members place their contracts through FPU, we give 12½ % of our income from that contract back to the SPVS Educational Trust. Customers include Dominos Pizza, BMW, Costa Coffee and ... of course, almost 100 SPVS veterinary practices.

Juliette Stone is the Senior Broker at Full Power Utilities Ltd and personally deals with all SPVS members. Please contact Juliette at Juliette@fullpowerutilities.com or 020 8952 0125.